

Silver Express

Rider Policies & Regulations

- Routes - Buses stay on published routes and will only board passengers at designated stops.
- Route Times - All times are approximate. Please be standing at your stop 5 minutes prior to the scheduled time.
- Smoking - No smoking within 25 feet of the bus.
- Food or Beverages - No consumption of food or beverages on the bus.
- Radios/CD Players/Video Games - Radios, tape or CD players and video games may only be used with earphones.
- Behavior - Disruptive behavior, profanity or vulgar language may result in removal from the bus.
- Children - Children under age 6 must be accompanied by a parent or guardian.
- Service Dogs - Service dogs with a certified service vest are welcome on a leash. Pets must be in an approved pet carrier and not disruptive to the driver or passengers.
- Baggage - Bags, luggage, backpacks, etc., must be safely stowed under the seat. No carry-on items in the aisles or wheel-chair tie-down area.
- Bicycle Racks - The use of bicycle racks is on a first-come, first-served basis.
- Shoes & Shirts - Shoes and shirts are required.

No Show Policy

- 1 and 2 No Shows: Verbal warning
- 3 No Shows: Written letter and two (2) week suspension from Paratransit or CDA routes
- 4 No Shows: 2nd written letter and one (1) month suspension from Paratransit or CDA routes
- 5 or More: Restricted from using the Paratransit or CDA route service